



THE DOCK AND DOOR COMPANY THAT CARES

DAMAGED/LOST FREIGHT CLAIM

On receipt of freight please inspect product for transit damage, e.g. crushing or fork damage, as well as confirming number of parcels received, **PRIOR TO SIGNING** the delivery docket. Our carriers **DO NOT** recognize any claims that have been signed for in good order and repair.

Damaged freight must be noted on the delivery docket and this form completed and sent to TRU-BILT along with photos of claim issue within 24 hours. Please email to my_order@tru-bilt.co.nz

DATE: _____ SERIAL NUMBER: W/O _____

CLAIMANT NAME/ADDRESS: _____

SENDER NAME/ADDRESS: _____

RECEIVER NAME/ADDRESS: _____

DATE OF PRODUCT/FREIGHT DELIVERY: _____

FREIGHT COMPANY: _____

CONSIGNMENT NOTE NUMBER: _____

FULL DESCRIPTION OF GOODS BEING CLAIMED

PRODUCT DESCRIPTION: _____

EXTENT OF DAMAGE/LOST ITEMS: _____

COST OF REPAIR/REPLACEMENT: _____

Tick if photos of claim issue supplied to TRU-BILT, email to my_order@tru-bilt.co.nz

DECLARATION: I declare that the above information is true and correct in every detail.

NAME: _____ POSITION: _____ SIGNED: _____

FOR TBI USE ONLY

DATE: _____

NOTES: _____

ACTION TO BE TAKEN: _____

TBI STAFF MEMBER: _____